



ANNUAL REPORT



20
24

CHARITABLE FUND

RIGHT TO PROTECTION



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OPENING REMARKS BY THE PRESIDENT OF RIGHT TO PROTECTION

In 2024, Right to Protection continued its mission to defend the dignity and rights of people despite the challenges of war and its consequences. Since 24 February 2022, about 2.8 million people have received assistance.

The escalation at the frontline, the increase of dangerous areas, frequent shelling, and massive power cuts in 2024 affected people and our work. The duration and frequency of air raids increased, especially in Kharkivska and Donetsk oblasts. There were almost no nights without sirens. The third year of the war is an even more profound psychological fatigue, when even the usual adaptation becomes a daily challenge.

Other problems have also become more acute: legal uncertainty continued to haunt stateless persons, refugees, and Ukrainian asylum seekers abroad. But despite fatigue, limited resources, and constant threats, we did not stop.

We successfully developed partnerships, supported social initiatives, and responded quickly to the needs of vulnerable groups, as well as worked to strengthen non-governmental organisations' capacity. Moreover, this year the Fund launched a programme to help NGOs grow professionally, organisationally, and financially.

We have also launched the Gender Equality and Safety programme, which promotes the security of vulnerable groups by preventing violence and supporting survivors.

We developed long-term solutions during the war: supporting hromadas, strengthening economic resilience, and developing social services. The Economic Resilience programme supported entrepreneurs in Kharkivska and Odeska oblasts through training and grants. Launching an online course on case management in social work on the Prometheus platform contributed to the spread of modern approaches in the field.

The Fund continues to work alongside hromadas and authorities at all levels. We appreciate the support of donors, international organisations, the UN, and civil society. Together, we are changing the lives of millions.

Oleksandr Galkin

President of Right to Protection



MISSION

We defend people in need of protection, including in situations of conflict, disaster, and forced displacement, and contribute to developing societies that can ensure the sustainable protection of every person and prevent crises.



VISION

We envision a future in which every person's rights, security, and dignity are consistently guaranteed and respected by the state and society, even in times of great upheaval.



STRATEGY

In 2024, the Supervisory Board approved the Fund's Strategy until 2028. It outlines the strategic directions of the organisation's development, defining priorities and ways to ensure sustainable growth. To achieve its goals, the Fund's fundraising strategy has also been developed.

The Strategy defines four directions of activity aimed at protecting the war-affected population in Ukraine, internally displaced persons, Ukrainian refugees abroad and veterans; stateless persons, refugees, and asylum seekers in Ukraine; creating opportunities for development and enabling systemic changes to ensure the rights of the Fund's beneficiaries:

- 1. Responding to humanitarian challenges**, including emergency support and protection of beneficiaries' rights, post-crisis support during the stabilisation period, assistance in establishing basic living conditions, access to documents, social services, and security. The next step is to help people return to an active, dignified, and independent life, integrate into hromadas and increase their economic capacity, or provide access to social protection instruments.
- 2. Developing the capacity of hromadas and state institutions.** The Fund supports and strengthens their ability to respond to the beneficiaries' needs. The goal is self-reliant and capable hromadas that can ensure the rights and access to assistance, efficient and sustainable public services for beneficiaries.
- 3. The Fund promotes the development of civil society organisations** operating in the field of R2P's activity and the creation of sustainable and mutually reinforcing partnerships to strengthen the voice and capacity of NGOs to protect the most vulnerable.
- 4. R2P works to enable systemic change** to protect the rights of beneficiaries and achieve its vision in all directions of activity. To this end, the Fund actively interacts with decision-makers in various fields and at various levels of influence, the media, opinion leaders, independent experts, and society in general.

RIGHT TO PROTECTION'S SUPERVISORY BOARD

The Supervisory Board is a governance body consisting of external experts who monitor the implementation of the strategy and budget, engage in discussions and provide recommendations on the Fund's development directions.



Yevgen Poltenko
Chairman of the Supervisory
Board, Project Manager at
Watu Africa

In 2024, in the face of instability, Right to Protection retained its ability to adapt quickly, expanding and improving support programmes both in Ukraine and abroad.

The Fund continued to provide comprehensive support to those in difficult circumstances, expanding its activities in the fields of legal protection, humanitarian assistance and social integration. In addition, R2P has launched a new programme, Capacity Building for Local Organisations, promoting their development and effectiveness. This strengthens civil society, increases its influence and ensures the sustainability of humanitarian and human rights initiatives.

It is worth noting that in 2024, the Fund's Supervisory Board expanded its membership, significantly strengthening its institutional capacity and complementing its expertise. The independent Supervisory Board plays a critical role in ensuring good governance and the sustainable development of the organisation by overseeing compliance with the Fund's mission and values.



Mark Hetfield
Deputy Chairman
of the Supervisory
Board, Chairman of
HIAS



Tetiana Pechonchyk
Member of the
Supervisory Board,
Chairman of the Board
of the Center for
Human Rights ZMINA



Jock Mendoza-Wilson
Member of the Supervisory
Board, Director of
International Relations and
Investor Relations at SCM



Hardin Lang
Member of the
Supervisory Board, Vice
President for Programs
and Policy at Refugees
International



With the addition of new members with diverse professional backgrounds, the Supervisory Board is now better able to provide strategic advice to the operational team, ensure financial control and promote innovative approaches to the organisation's activities.

This scale of activity demonstrates a systematic approach to assistance and a high level of trust among beneficiaries. The team's continued professionalism, dedication, and resilience prove that R2P remains a pillar of support for those in need and continues to set new standards for effective assistance.

Yevgen Poltenko
Chairman of the Supervisory Board,
Project Manager at Watu Africa



THE FUND'S TEAM

NUMBER OF TEAM MEMBERS OF PROGRAMMES AND PROGRAMME DIRECTIONS IN 2024

170	Legal Aid	43	Camp Coordination and Camp Management
90	Mental Health and Psychosocial Support	25	Advocacy for the Rights of IDPs and the War-Affected Population
149	Protection Monitoring	7	Social Cohesion and Reconciliation
97	Social Protection	10	Protection of Refugees and Asylum Seekers
5	Gender Equality and Safety	25	Protection of Stateless Persons
9	Economic Inclusion	4	Disaster Risk Reduction
35	In-Kind Assistance and Recovery	12	Support for Ukrainian Refugees Abroad (Polish Office)
219	Cash Assistance		



From Forced Evacuation to New Opportunities

The Story of Olena Shylobryd, Deputy Coordinator of the Economic Inclusion of IDPs and the War-Affected Population Programme



Olena Shylobryd's life in Luhanska oblast before the full-scale invasion was interesting and orderly. She worked as the head of the hromada's economic development and investment department.

On 24 February 2022, everything changed: Olena's family was forced to leave their home, taking only the essentials. Meanwhile, the Russian military occupied their village.

«The train that was supposed to take us to the West suddenly turned into the depths of Luhanska oblast to pick up more people from other stations, but we got stuck because of broken tracks at the entrance to Popasna. The train could not go farther. My husband picked up my children and me. We left at night when the city was lit up by explosions.»

The family stayed in Ivano-Frankivska oblast for a month, and then Olena and her two children spent another two months in Poland. In June 2022, the woman returned to

Ukraine, to Kyiv, where she found a job at Right to Protection as an IDP protection monitoring specialist. Because of her experience, she understood the needs of internally displaced persons. And her background in local government allowed her to work closely and efficiently with local authorities to solve IDP problems.

During a year and a half of searching for solutions for the war-affected population, Olena lived with the beneficiaries through their challenging experience of loss and grief, and showed signs of burnout. However, she wanted to transform

her expertise into more systematic work.

Today, Olena is a deputy programme coordinator, helping hromadas adapt to the challenges of dealing with a large number of IDPs. Her story is an example of the power of integration and the desire to be useful. She went from forced evacuation to professional growth, using her experience to help people.

I've seen that the Fund supports its employees. I was lucky — a vacancy opened up that was not only higher in position but also closer to my previous profession.



1,239

members of Right to Protection's team in Ukraine:



823
women



416
men

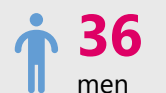


105

people received specialised training to work in Emergency Response groups:



69
women



36
men



12

members of Right to Protection Poland's team:



11
women



1
men



12

main offices



20

sub-offices

RIGHT TO PROTECTION'S PROGRAMME DIRECTIONS



PROTECTION OF IDPS AND THE WAR-AFFECTED POPULATION



ADVOCACY

The team works on systemic changes to protect and ensure the rights of beneficiaries at the local, national, and international levels. In particular, it develops and advocates for changes to existing legislation and other regulatory documents.



LEGAL AID

The legal team provides primary and secondary legal assistance on issues related to forced displacement and damage caused by military actions in offices, on-site, and online, as well as strategic litigation. It also covers court and other related costs to facilitate access to justice.



PROTECTION MONITORING

The Protection Monitoring team constantly examines the state of observance of the rights of IDPs and the war-affected population, access to social, medical, and other services, and identifies good practices, violations, and inconsistencies for further advocacy at the local and national levels. Specialists advise, accompany and refer beneficiaries to other types of assistance, and cooperate with hromadas.



MENTAL HEALTH AND PSYCHOSOCIAL SUPPORT

The team of psychologists provides individual counselling and support groups, as well as organises awareness-raising and educational activities to increase the self-reliance and capacity of beneficiaries and state social services in the hromadas. Additionally, the provision of psychiatric care can be arranged.



SOCIAL PROTECTION

Specialists inform and advise on the possibilities and specifics of receiving humanitarian and social assistance, as well as social, medical, and educational services. The Fund assists people with limited mobility through transporting and accompanying to government agencies and healthcare facilities, provides home care, and helps to increase the hromada's capacity to provide social services.



GENDER EQUALITY AND SAFETY

The Fund provides comprehensive assistance to survivors of gender-based violence, including domestic violence. Specialists work to increase the capacity of hromadas to respond effectively to violence. To develop a culture of gender equality, the programme conducts educational events, training, and media campaigns.



IN-KIND ASSISTANCE

The programme provides charitable aid in various formats: individual support for beneficiaries; institutional support, such as repairs, equipment, and other means to strengthen the capacity of social institutions to provide quality services and to improve living conditions in the CCs.



CASH ASSISTANCE

The programme aims to meet the beneficiaries' needs, including immediate necessities, heating, housing, and overcoming crisis situations caused by the war through the provision of cash assistance.



CAMP COORDINATION AND CAMP MANAGEMENT

The programme aims to ensure the effective organisation and coordination of temporary accommodation for IDPs. The main tasks include coordinating efforts to improve conditions in the facilities available for temporary accommodation.



SOCIAL COHESION AND RECONCILIATION

The programme aims to build a peaceful and inclusive environment through a comprehensive combination of research, training, analysis, communication, and action. The team organises coordination between experts, cooperation with state authorities, and platforms for dialogue and integration in hromadas. Particular attention is paid to communication and creating unifying narratives.



ECONOMIC INCLUSION

The programme aims to increase the economic capacity of IDPs and the war-affected population, and to develop and restore hromadas affected by the war or hosting IDPs. The activities include training, career counselling, coaching support, business development grants, as well as the establishment of a project office, development of an investment passport, and a fundraising strategy for the hromada.



CAPACITY BUILDING FOR LOCAL ORGANISATIONS

The programme aims to strengthen the organisational ability of civil society organisations through capacity assessment, development plans, mentoring, grant support, professional advice, and the promotion of sustainable contacts and partnerships between them.



PROTECTION OF REFUGEES AND ASYLUM SEEKERS

The Fund provides free legal aid to refugees and asylum seekers in Ukraine and abroad. Specialists support cases in court, provide social counselling, and support the development of refugee communities, monitor temporary accommodation centres for foreigners, advocate for changes to the state's migration policy, and conduct strategic litigation.



PROTECTION OF STATELESS PERSONS

The Fund provides free legal support to stateless persons, those at risk of statelessness, and undocumented individuals to confirm their citizenship of Ukraine or another country, or to acquire citizenship and obtain a passport. They also receive social support. Specialists organise events to increase the capacity and awareness of public authorities and free legal aid lawyers, as well as advocate for changes to Ukrainian legislation to systematically address the issue of statelessness.



SUPPORT FOR UKRAINIAN REFUGEES ABROAD

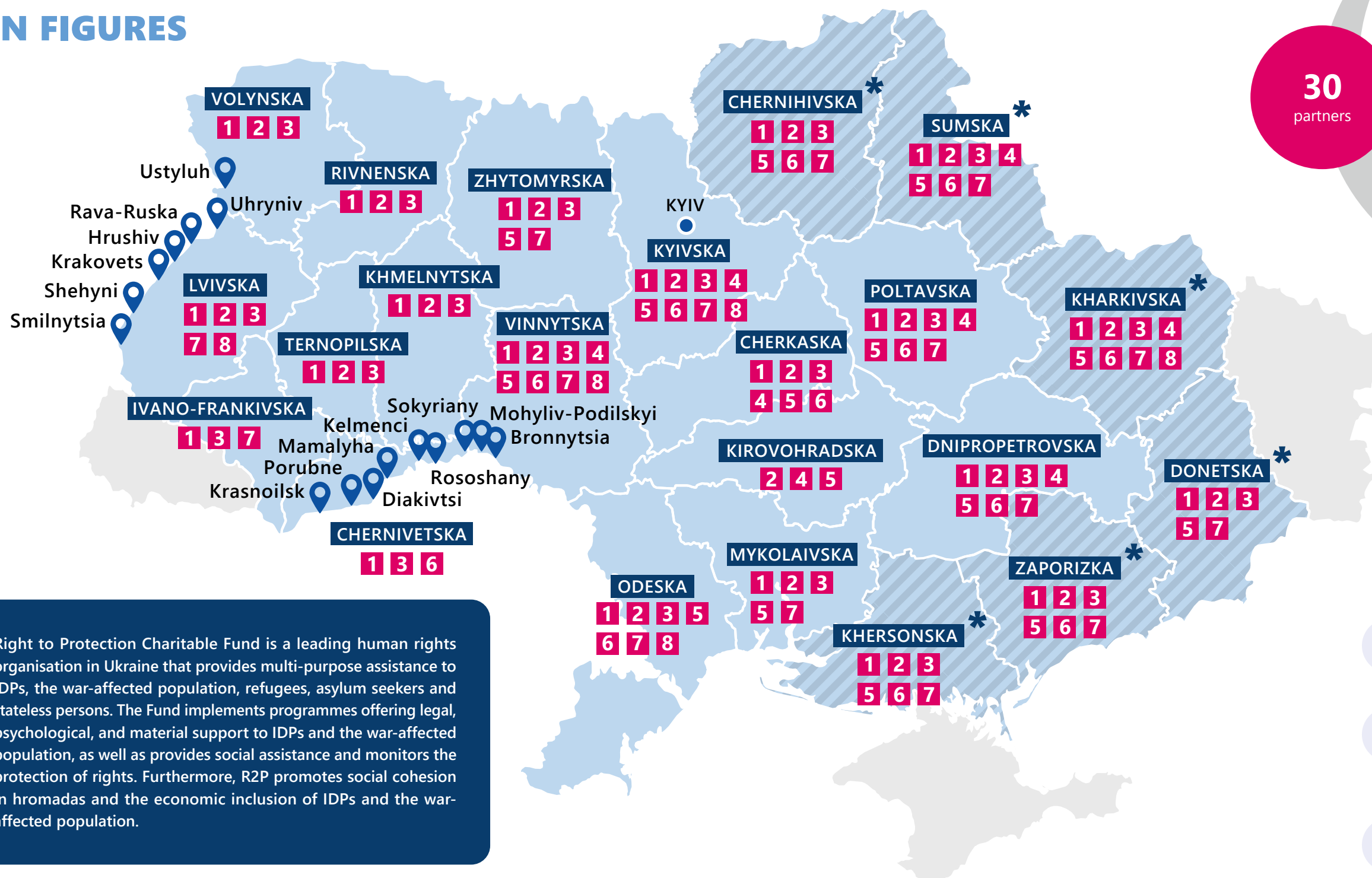
The Fund's Polish office ensures support to Ukrainians who have been forced to flee to Poland due to the full-scale invasion, providing legal and psychological assistance. The Fund helps to adapt to new conditions and access necessary services, advocates for systemic changes and upholds the rights of Ukrainians under temporary protection in Poland.



DISASTER RISK REDUCTION

The programme direction works on preventing natural and human-caused emergencies in Ukraine and/or mitigating their consequences. Within this direction, the Fund conducts research, prepares analytical materials, develops expert recommendations, engages in advocacy, holds information events and training sessions, provides advisory and legal support for the protection of environmental rights and interests, and offers in-kind support.

RIGHT TO PROTECTION IN FIGURES



Right to Protection Charitable Fund is a leading human rights organisation in Ukraine that provides multi-purpose assistance to IDPs, the war-affected population, refugees, asylum seekers and stateless persons. The Fund implements programmes offering legal, psychological, and material support to IDPs and the war-affected population, as well as provides social assistance and monitors the protection of rights. Furthermore, R2P promotes social cohesion in hromadas and the economic inclusion of IDPs and the war-affected population.

30
partners

800,000+
beneficiaries

54
projects

220,000+
consultations

4,700+
group events for
beneficiaries

820+
training sessions
and integration
events

20
advocacy events



SIGNIFICANT ACHIEVEMENTS OF RIGHT TO PROTECTION IN 2024



Right to Protection was ranked **10th** among the 50 largest charitable organisations in Ukraine by Forbes Ukraine magazine.

- ✓ According to a survey conducted by the Association of Philanthropists of Ukraine, the Fund was ranked 8th in the TOP 100+ Public Transparent Charitable Organisations of Ukraine.



- ✓ The Fund presented the situation in Ukraine at the World Conference on Statelessness in Kuala Lumpur. The event brought together stakeholders to discuss knowledge, solidarity, and change in this sphere.

- ✓ For the first time in Ukraine, R2P prepared the AIDA report for the European Council on Refugees and Exiles, analysing asylum procedures, reception conditions, and the legal status of refugees in Ukraine.



- ✓ The Fund's representatives conducted a nationwide campaign for pupils to raise awareness of gender-based violence. It reached over 1,500 students in nearly 70 schools. Combating GBV was singled out as a separate programme of R2P's activities.



The Fund launched the Capacity Building of Local Organisations programme, under which it provided 20 mini-grants to NGOs. R2P's experts assessed the organisational capacity of 17 organisations, crafted short-term organisational development plans, as well as conducted training and events on networking and experience exchange.

- ✓ R2P supported 58 safe spaces for women and children in remote hromadas in seven oblasts of Ukraine, providing them with equipment, psychological, legal and social services, and educational activities. This improved access to services for survivors of violence.



12,000 psychiatric consultations were provided to beneficiaries with narrowly specialised needs.



- ✓ Together with the Collaborative Cash Delivery Network, a community of 60 national organisations was established to raise awareness and share experiences in the field of humanitarian cash assistance. Trainings and consultations were held for the community members and for Ukrainian NGOs to transfer technical knowledge and develop partnerships.

- ✓ 450 judges, specialists of the Ombudsman's Office, lawyers of free legal aid centres, and representatives of local human rights organisations improved their knowledge and practices in protecting the rights of IDPs and the war-affected population thanks to the Fund's legal team's events.

The Right to Business offline course was completed by **311 people**, 95 of whom received grants worth UAH 11,299,207.



The implementation of the system of registration of real estate that can be used for IDPs' accommodation will begin following participation in the development and advocacy of Law No. 4080.



A system of recording information on non-pecuniary damage caused to individuals due to the aggression against Ukraine was launched, which is the result of the Fund's participation in the development and advocacy of Law No. 4071. Systematic documentation is a prerequisite for the development and implementation of compensation and assistance to the war-affected population..

- ✓ The Fund, in cooperation with the Prometheus platform, launched two free online training courses: Case Management in Social Work and The Right to Business: How to Raise Resources for Your Business. By the end of the year, the first course had over 3,000 registered participants and more than 1,000 certificates issued, and the second had over 1,500 registered participants and almost 100 certificates issued.



✓ The Fund supported 135 IDP initiative groups that take care of f the CC residents' needs. This included support for the creation and operation of initiative communities, legal support for their work, and training on self-organisation, fundraising, and the development of community-based initiatives.



...
With the Fund's expert support, a project office was opened in Sambirska hromada of Lvivska oblast, and a Recovery Plan was presented in Makarivska hromada of Kyivska oblast.

...
A local programme for recovery and emergency response was launched in Novhorod-Siverska hromada.

✓ The Social Cohesion and Reconciliation programme team organised 11 trainings for 283 civil society activists, hromada leaders, initiative group leaders, local government representatives, and IDPs to enhance knowledge and develop skills and tools for constructive interaction and joint development in the hromada.



✓ In 2024, the Fund expanded its crisis response to cover over 50 territorial hromadas near the contact line or the state border with russia in seven oblasts to ensure the basic needs and rights of people with limited access to services.



✓ Based on a comprehensive approach, the Fund provided 35 mini-grants to hromadas, which improved access to social and medical services for over 7,000 beneficiaries.

ORGANISATIONAL DEVELOPMENT

In 2024, the Fund put significant effort and resources into developing its organisational capacity to strengthen its ability to respond efficiently to challenges while maintaining stability and focusing on sustainable development in the future. In particular, it focused on strengthening strategic management, improving the organisational structure, and optimising internal processes.

Particular attention was paid to the development of strategic management, including planning and implementation of the strategy cycle.



Management processes and accountability systems were modernised, feedback and complaints mechanisms were improved, and an internal project evaluation system was launched.



During 2024, the Director of Strategy and Organisational Development and the Director of Fundraising and Partnership joined the Fund's Board, which strengthened the management team and contributed to the better implementation of strategic priorities.



The Fund has set up a separate Project Management Unit to raise project implementation standards, coordinate activities, strengthen project monitoring, evaluation, and reporting to partners and donors.



In addition, the Standardisation and Process Optimisation Department was established to analyse and evaluate existing processes to improve them further and increase transparency, efficiency, and optimisation of internal processes.



In 2024, Right to Protection began developing the Helpi CRM digital management system, which combines all the Fund's operational processes in a single digital environment. Particularly, the financial module was implemented, and the CRM module for working with beneficiaries was tested. Further plans include the development of modules for procurement, HR, fixed asset, transport, and document and compliance management.



In 2024, the Fund has prioritised the development of onboarding, training and professional development, and internal communication tools among its HR processes. To ensure fast and comfortable adaptation of new employees, a comprehensive onboarding system was created to familiarise them with policies and internal work standards, systematic interaction within the team, and process management.



A training and development system has been implemented to ensure the continuous professional growth of employees. The Fund's team had the opportunity to receive financial support for individual training, as well as to join training sessions on improving managerial and professional knowledge and skills, preventing professional burnout, communication skills, strategic thinking, project management, etc. In total, 60% of the Fund's employees participated in corporate training.

COORDINATION AND LEADERSHIP

The Fund's priority is to coordinate the activities and develop the Ukrainian humanitarian community. In particular, this involves active participation in specialised associations.

CO-COORDINATION OF THE PROTECTION CLUSTER IN UKRAINE

The Fund continues to co-coordinate the Cluster within the humanitarian coordination system at the national and regional levels in two hubs: Western and Central and Eastern hubs, and continues to work to engage more Ukrainian NGOs in the Cluster to ensure their participation in decision-making in the humanitarian response.

As part of this coordination, the joint advocacy efforts of the Protection Cluster and the Coalition of Organisations Working to Protect the Rights of Victims of Armed Aggression against Ukraine have protected the rights of IDPs and residents of the temporarily occupied territories (TOT), including access to pensions. IDPs can now receive their pensions in any bank of their choice, and residents of the TOT have a mechanism for receiving pension payments that did not exist before. This was also made possible thanks to the effective cooperation between the Cluster and the state authorities.

The Fund continues to be perhaps the only local organisation in the world that co-coordinates the Protection Cluster not only at the regional but also at the national level.

STRATEGIC ADVISORY GROUP (SAG)

Right to Protection is one of eight NGOs from different countries and the only Ukrainian organisation in the Strategic Advisory Group, which is the main strategic body of the Global Protection Cluster.

In 2024, the Fund expanded and deepened its expertise on global humanitarian challenges and actively participated in the work of the group. This contributed to a better understanding of general trends and their impact on Ukraine, as well as to drawing the attention of the international community to the situation in Ukraine.

HUMANITARIAN COUNTRY TEAM (HCT)

The Fund is an active member of the Humanitarian Country Team, which plays an important role in coordinating and providing humanitarian assistance in crisis situations and developing a response strategy. Participation in the team allowed us to voice the most pressing needs and challenges, propose appropriate solutions, and be involved in strategic decision-making.

ALLIANCE OF UKRAINIAN CIVIL SOCIETY ORGANIZATIONS

The Alliance was established in 2023 to promote Ukrainian leadership in the humanitarian response and recovery of Ukraine. As one of the initiators of the Alliance, the Fund continued to be actively involved in its activities, including the development of the Local Leadership Strategy for the 2024–2029 Response and the 2024–2025 Operational Plan.

COORDINATION AT THE REGIONAL LEVEL

The Fund was actively involved in coordinating humanitarian activities at the regional level. The heads of the offices interacted with the clusters, promoting efficient distribution of aid and avoiding duplication of services between partners. R2P also advocated for the interests of IDPs and the war-affected population with local authorities and other stakeholders.



TEMPORARY SPECIAL COMMISSION OF VERKHOVNA RADA OF UKRAINE ON THE PROTECTION OF PROPERTY AND NON-PROPERTY RIGHTS OF INTERNALLY DISPLACED PERSONS AND OTHER AFFECTED PEOPLE

In 2024, the Fund provided expert support to the Parliamentary Commission that addressed the problems of IDPs and the war-affected population. The cooperation contributed to the adoption of two important laws: on the priority right of IDPs to compensation for destroyed housing and on the inventory of real estate objects of all forms of ownership that could potentially be used to provide housing for IDPs. A new version of the Law, On Ensuring the Rights and Freedoms of Internally Displaced Persons, was also developed.

HUMANITARIAN SENIOR OFFICIALS MEETING ON UKRAINE

The Fund actively participates in Humanitarian Senior Officials Meetings on Ukraine, which bring together international donors, organisations, and governments for a humanitarian response and early recovery in Ukraine. R2P's representatives provide information on the humanitarian situation in Ukraine, advocate on behalf of Ukrainians, and attract additional resources for humanitarian assistance.

REGIONAL CHILD PROTECTION SUB-WORKING GROUP

The Fund has joined the Regional Child Protection Sub-working Group, which brings together experts from different countries to strengthen child protection systems and support NGOs. In December 2024, at the first founding meeting in Bratislava, R2P's representatives presented the results of advocacy for the protection of the rights of children affected by the armed aggression against Ukraine.

NGO FORUM RAZEM

R2P Poland has joined the NGO Forum Razem, a platform for cooperation of over 200 organisations. It is a space for interaction, exchange of experience, and joint influence on humanitarian and social activities in Poland. The Fund's experts participated in the work of thematic groups on partnership and advocacy, where they shared their experience, developed joint solutions and organised webinars on digital security.

FEDERACJA MAZOWIA

In 2024, R2P Poland continued to participate in the Mazovia Federation, an association of over 80 NGOs in the Mazovian Voivodeship. The Fund participated in regular meetings, exchanges of experience, and joint initiatives, which expanded partnerships and strengthened activities at the local level.



PROTECTION OF IDPS AND THE WAR-AFFECTED POPULATION

Artem's Story

Artem's Small Victories on a Long Journey

Ten-year-old Artem from Sumska oblast is on the autism spectrum and has a speech development disorder. It was difficult for him to communicate and complete tasks without prior visual instructions. The boy's emotional development was also still emerging. He had difficulty establishing relationships and recognising emotions. The boy did not complete tasks without prior arrangements, and found it hard to share things with others.

Tetiana Matvienko, a Speech Therapist from Right to Protection, started working with Artem and his family. Based on the results of the assessment of the boy's speech development (peculiarities of the articulation apparatus, pronunciation of sounds and words, etc.), the specialist developed an individual training plan.

«We set clear rules by which we worked and built our friendly relationship over the course of three months. During the conversation, I encouraged the boy to express his emotions, shared stories that made us laugh, feel sad or happy for each other. We started to enjoy communication,» the speech therapist said.

During the lessons, Artem's reading and spelling skills improved significantly. He learned how to retell a story, describe the mood of a piece of writing, and explain its message. He became more open to communicating with his peers, developed greater trust in adults, and showed improved emotional expression in both speech and behaviour, including a better understanding of jokes. The boy also became less irritable and withdrawn, and his desire for solitude decreased.

Artem's parents were pleased with his progress and the results of the specialist's work. The specialist also offered them practical advice and a list of exercises so that they could continue to work with him at home.

"I'm delighted to see such significant progress in Artem. Our work together has led to great results. It inspires me and gives me the strength to keep supporting children," shared Tetiana Matvienko, Speech Therapist at R2P.





PROTECTION OF IDPS AND THE WAR-AFFECTED POPULATION

In 2024, the Fund continued to provide comprehensive assistance to IDPs and the war-affected population. It responded to acute humanitarian needs and helped to strengthen the capacities of those affected and integrate IDPs into host communities.

22

oblasts where offices and
mobile groups operate



11 PROGRAMMES:

- Legal Aid;
- Mental Health and Psychosocial Support;
- Cash Assistance;
- Protection Monitoring;
- In-Kind Assistance;
- Social Protection;
- Economic Inclusion;
- Gender Equality and Safety;
- Camp Coordination and Camp Management;
- Social Cohesion and Reconciliation;
- Advocacy.

The holistic approach to assistance covers both access to different types of aid simultaneously within the Fund and the depth of support. Beneficiaries can receive a one-time consultation and long-term psychotherapeutic supervision, support in courts or government agencies, or be referred to other organisations to meet specific needs, etc. This approach creates decent conditions for receiving assistance and contributes to its effectiveness.



ADVOCACY

In 2024, the Fund continued to advocate for the rights of IDPs and other categories of the war-affected population in the following fields: social protection, guarantee of property, housing and land rights, freedom of movement, access to healthcare, protection of children’s rights, and digitalisation of the social sphere.



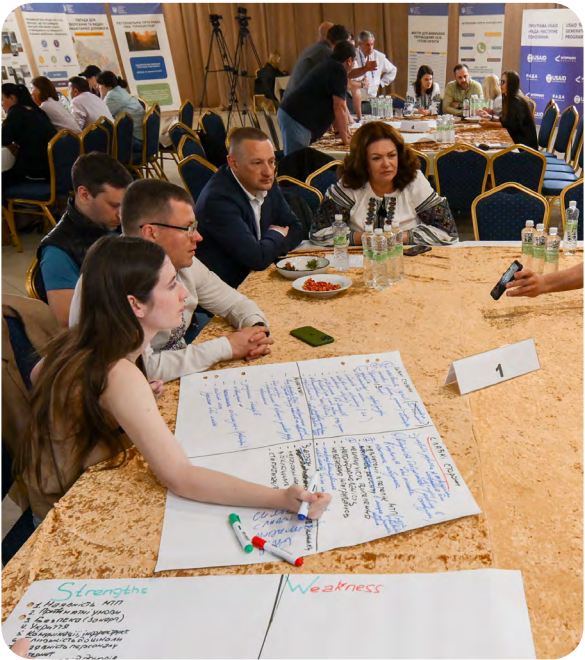
The Fund contributed to the development of:

- the Strategy of Demographic Development of Ukraine;
- the Action Plan to Restore Education in the Deoccupied Territories;
- the State Policy Strategy on Ensuring the Housing Rights of IDPs in Ukraine;
- the State Policy Strategy on Employment of IDPs;
- the Strategy for the Development of the Social Service Delivery System.

The Fund also actively participated in the work of the Coordination Headquarters for Ensuring the Rights and Freedoms of IDPs under the Ministry of Reintegration, the Temporary Special Commission of the Verkhovna Rada of Ukraine on the Protection of the Rights of IDPs and Other Persons, working and expert groups under the Ministry of Social Policy of Ukraine and the Ukrainian Parliament Commissioner for Human Rights.

As a result of advocacy efforts, the following was achieved:

- a number of flaws in the mechanism for providing accommodation assistance to IDPs were eliminated;
- the provision of housing allowances to the most vulnerable categories of IDPs continued;
- the provision of rental subsidies to IDPs was launched;
- a regulatory framework for the functioning of assistance centres for survivors was developed;
- access of IDPs to supported accommodation, inpatient care, and the Municipal Nanny services was improved;
- expert support was provided to 40 hromadas in the development of the social service delivery system at the local level;
- IDPs’ access to compensation for destroyed property was expanded.



KEY FIGURES FOR 2024

-  **9** laws and 5 state policy strategies supported by experts
-  **95** analytical materials prepared
-  **20** advocacy events organised
-  **63** advocacy events attended as speakers/moderators

LOCAL ADVOCACY

A team of nine specialists started working at the Fund to advocate for the rights of beneficiaries at the regional level (18 oblasts) and within individual hromadas. The results were the gradual extension of regional and municipal social, economic, and other support programmes to IDPs, positive dynamics in issues related to the formation of temporary housing funds for IDPs, and strengthening the capacity of IDP councils.

NATIONAL EVENTS

The Fund organised three national roundtables for professional discussion of the most pressing issues of protecting the rights of the war-affected population:

- The Digital Future of Social Protection: From Reform to Resilience;
- Effective Rehabilitation in the Healthcare Sector: What Should It Be Like for the War-Affected Population;
- Under the Dome of a Safe Childhood: Emergency Response as an Effective Measure of Protection.

ADVOCACY AT THE INTERNATIONAL LEVEL

The Fund addressed the issues of protecting the rights of the war-affected population, particularly during the following international events:

- the Development of Legal Mechanisms for Reparations and Compensation of Damage Caused to the CAP conference (Warsaw);
- the Preparing for Better Integration of Migrant Children — Good Practices and Challenges international conference (Bucharest);
- the Fourth Humanitarian Senior Officials Meeting on Ukraine, organised by the European Commission (DG ECHO);
- The EU’s Response to Displacement from Ukraine: Between Stop-Gaps and Longer-Term Security round table by ECRE (Brussels);
- the Ukraine Recovery Conference (URC2024) (Berlin).





CAPACITY BUILDING FOR LOCAL ORGANISATIONS

The programme was launched in July 2024. At the beginning of its work, a methodology for assessing organisational capacity was developed, which is the basis for identifying the needs of organisations and formulating plans for their development and further mentoring support.

The programme started with cooperation with 17 civil society organisations (CSOs) — GIZ partners. They were selected on a competitive basis by the GIZ team and received grants to implement their projects. Right to Protection became responsible for the organisational development component.

CAPACITY ASSESSMENT

The programme team developed a methodology, assessed the organisational capacity of each of the 17 organisations, and developed short-term organisational development plans to be implemented within six months.

The most popular development directions were the following:

- development of the organisation’s strategy;
- development of a fundraising strategy with an emphasis on diversification of funding sources;
- developing a communication strategy and enhancing skills to inform about their activities;
- development of internal policies and regulations, including physical and digital security;
- building a system for monitoring the beneficiaries’ needs and the project activities’ results;
- introducing feedback and complaint mechanisms from beneficiaries.

The next phase will involve a series of training sessions and consultations on implementing the tasks set out in the plans.



PARTNERSHIP DEVELOPMENT

In addition, an essential component of the programme is the development of partnerships and networking among CSOs for the exchange of experience, mutual learning and actual joint work on projects. During the year, 14 offline and online events were held, involving 32 CSOs from Zaporizka, Kharkivska, Sumska, Dnipropetrovska, Mykolaivska, and Khersonska oblasts. These included networking events, training sessions, and peer-to-peer experience exchange, where organisations shared positive practices in their respective fields of work (e.g., establishing cooperation with local governments, operating mobile outpatient clinics in the frontline regions, creating a CRM for non-profit organisations, etc.) The training covered the following topics: prevention of professional burnout, social media management for CSOs, and visual communications (creating quality content for CSOs). The Fund’s team developed the programme, moderated the events and shared its expertise.



STRENGTHENING LOCAL POTENTIAL

With its experience in designing and implementing cash assistance programmes, the Fund, together with the Collaborative Cash Delivery Network, has created a platform for raising awareness, sharing knowledge and experience in the field — a Community of Practitioners that brings together around 60 national organisations.

As part of this initiative, the programme experts conducted training sessions and individual consultations for Ukrainian CSOs, providing them with technical knowledge and practical experience. Meetings were also organised to focus on the cash assistance localisation, organisational capacity building, and partnerships. This work will further contribute to strengthening local potential, enhancing the role of Ukrainian CSOs in the humanitarian response and ensuring the long-term effectiveness of cash assistance programmes in Ukraine.

KEY FIGURES FOR 2024



17

CSOs underwent an organisational capacity assessment and received organisational development plans



14

events were held



>80

CSO representatives participated in the programme’s educational events



LEGAL AID

In 2024, Right to Protection's lawyers provided legal assistance to internally displaced persons and the war-affected population in Ukraine.

DIRECT PRIMARY AND SECONDARY LEGAL AID

Direct primary legal aid included individual consultations by the Fund's lawyers on the procedure for restoring personal documents after evacuation, the procedure for establishing ownership of real estate, issues related to social benefits for IDPs and pensions, etc.

If the issue could not be resolved within the consultation, the Fund's lawyers represented the interests of individuals before the authorities and courts of all instances as part of the provision of secondary legal aid.

Field lawyers worked in offices and as part of mobile groups that travelled to remote hromadas, providing access to legal services even in hard-to-reach areas.

The lawyers also held group consultations to reach a wider audience and provide important information on the most pressing issues. Participants were able to get answers to questions that emerged in the process.



55,503
people received
individual
legal aid

4,307
people received
secondary
legal aid

THE LEGAL ADVISER FOR IDPS CHATBOT

The chatbot allowed people to find answers to their legal questions (including IDPs' accommodation allowance, other types of social assistance, pensions, compensation for destroyed housing, etc.) 24/7 without registration or subscription.

146,042

unique users engaged
with the chatbot by the
end of 2024

66,824
consultations
were conducted
by lawyers

439
group consultations
were conducted by
field lawyers for 4,922
participants

LEGAL HELPLINE

From Monday to Friday, from 8:00 to 21:00, the Helpline was an effective tool for resolving legal issues and raising legal awareness. The telephone consultation was an important mechanism of assistance and a source of information on current legislative changes, which contributes to ensuring equal access to justice and legal aid for internally displaced persons and residents of settlements located in the encirclement or in the territories that were or are occupied.

31,984
beneficiaries used the services
of the Helpline

76,222
consultations were provided by
the Helpline and the Telegram
channel operators

STRATEGIC LITIGATION DEPARTMENT

The Strategic Litigation department was responsible for handling cases of violations of the rights of IDPs and the war-affected populations in cases of strategic importance in national and international courts to set a precedent in judicial practice, positive changes in legislation or its application. These cases included:

- compensation for non-pecuniary damage caused by the injury of a person and the death of a family member;
- obtaining the status of a person with a disability as a result of war;
- receiving social assistance as an IDP;
- housing and property issues;
- IDP pension cases.

43 strategic cases the Fund's lawyers supported

7 cases at the national level were decided in favour of the beneficiaries

3 responses to the comments of the Government of Ukraine and justification of moral and material damage were submitted to the ECHR

KEY FIGURES FOR 2024



92,409
beneficiaries R2P's
lawyers assisted



14,046
legal consultations
the Fund's team
provided





MENTAL HEALTH AND PSYCHOSOCIAL SUPPORT

In 2024, the Mental Health Care Service continued to operate in two aspects: direct services and hromada capacity building.

DIRECT PSYCHOLOGICAL ASSISTANCE

The most common type of assistance was individual and group short-term counselling. The Fund's Mental Health Service mostly dealt with the following requests: loss, grief, chronic stress, and anxiety. In addition, psychologists held information and educational events, training sessions, and webinars for beneficiaries on the most popular topics: parenthood in the context of war, combating burnout in the workplace, combating gender-based violence, and the specifics of living in crises.

Thanks to mobile groups, specialists worked in remote hromadas and helped where it was most needed.

During the year, the programme experts worked at the Fund's premises, Resilience Centres, CCs, and safe spaces for women and children. They also provided services online, reaching more hromadas.



KEY FIGURES FOR 2024

16,381
people received individual psychological support

28,230
individual consultations

25,651
participants in group sessions

2,687
group events

322
training sessions

2,747
supervisions

18,000
copies of the Psychologist in Touch book were distributed in print and electronic formats



STRENGTHENING HROMADAS AND THE SECTOR

At the hromada level, and as part of their capacity strengthening, the programme developed a unique clinical supervision service. As a result, many first-line workers (teachers, doctors, social workers, local organisations) received much-needed support in their daily activities. Thanks to the experience exchange programme, several local NGOs have started the process of establishing their own internal supervision service.

Over 300 training sessions, workshops, information and educational events for service providers were held. The Fund created special platforms for networking: The Hromadas Forum: Psychological Services and the Power of Hromadas Forum of Psychological Services. These important events provided an opportunity to communicate with both service recipients at the hromada level and service providers from the sector.

PSYCHIATRIC ASSISTANCE

According to the WHO 2024 Emergency Appeal: Ukraine, 9.6 million people in Ukraine are at risk of or living with a mental disorder, of whom 3.9 million suffer from moderate to severe symptoms. Among the total population in need of psychological assistance, 52.7% of people show symptoms of psychological distress, including anxiety (54.1%), depression (46.8%), and insomnia (12.1%).

In the course of daily processing of applications from beneficiaries, the programme's specialists noticed an increase in requests for highly specialised care. In response to this need, the programme introduced a unique free service to provide qualified psychiatric care. The psychiatrists involved worked with severe conditions: PTSD, panic attacks and panic disorders, generalised anxiety disorder, depression, sleep disorders, and apathy.

The Fund provided 12,000 consultations, during which diagnostic measures were taken and an appropriate treatment regimen was selected. The beneficiaries continued to receive psychological support from R2P's psychologists.

11,775
subscribers to the Psychologist in Touch Telegram channel

3,160
followers of the Psychologist in Touch Instagram page

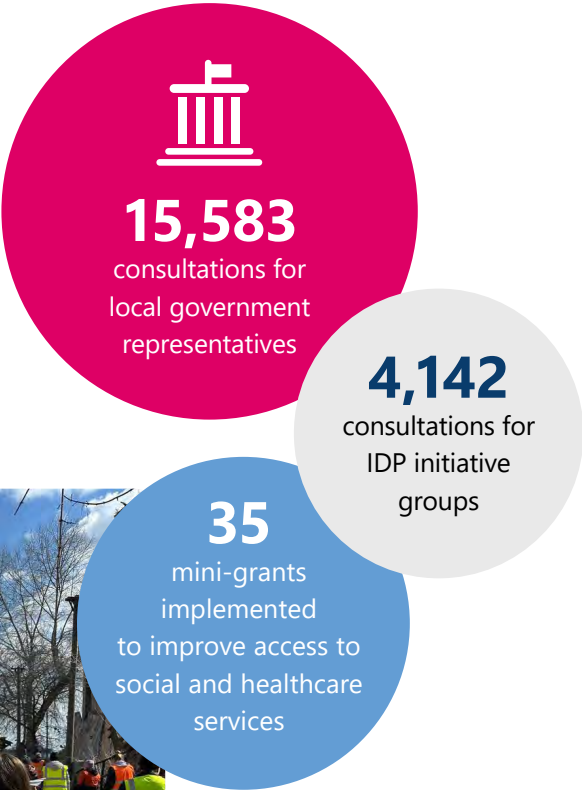


PROTECTION MONITORING

The monitoring team identified key protection trends, problems, and needs of IDPs and the war-affected population, and responded at the individual and systemic levels. Specialists visited hromadas in 21 oblasts on a daily basis, assessing access to social, administrative, and legal services, as well as freedom of movement. The teams provided rapid response after the shelling, worked at border crossing points, in places of temporary residence, social institutions, evacuation centres, etc. In addition to collecting data, the monitors provided protection advice to IDPs and the war-affected population, helped them obtain the necessary documents, payments, and support for resettlement, distributed in-kind assistance, and helped to strengthen the hromadas' capacity.

STRENGTHENING THE HROMADAS' CAPACITY

The teams actively worked to strengthen the capacity of hromadas to address systemic protection issues at the local level and integrate IDPs through their involvement in decision-making. Together with local authorities, IDP organisations and beneficiaries, the specialists worked on roadmaps, integration programmes, housing solutions, identified the needs of vulnerable groups, prepared grant applications, and implemented social action projects.



THEMATIC MONITORING

During 2024, the team conducted 20 studies, here are the key ones:

1. Local Perceptions of Durable Solutions in Ukraine (jointly with IOM).
2. Assessment of the Needs of IDPs, Returnees, and the War-Affected Population, Their Access to Social and Rehabilitation Services, Benefits and Subsidies, Preparation for the Heating Season, and Risks of Displacement.
3. Needs Assessment of Social Institutions and Safe Spaces for Women and Girls.
4. Study of the Experience of Receiving and Providing Services in the Pension Fund at the Request of the Ministry of Social Policy.
5. Study of Losses and Damage Caused to the Population of Ukraine as a Result of the Armed Aggression of the Russian Federation.
6. Study of Temporary Forms of Placement of Children Left Without Parental Care.

A variety of approaches were used, including surveys, focus groups, in-depth interviews, and the Mystery Customer method. It enabled R2P to collect comprehensive data to analyse the needs and problems of the population and institutions in order to inform and respond to the identified needs and gaps, and develop advocacy interventions.



MONITORING OF INTERNATIONAL/ INTERSTATE BORDER CROSSING POINTS (IBCP)

Monitoring was carried out in five oblasts on the border with Poland, Romania, Moldova, and Russia, and in transit centres in Sumska and Volynska oblasts, where beneficiaries were accommodated upon their return to Ukraine.

The teams monitored the protection of rights and interviewed people crossing the border about their needs, concerns, and intentions. Specialists identified needs to improve waiting conditions at IBCPs and worked with local authorities, representatives of the State Border Guard Service and the State Customs Service to install the necessary equipment with UNHCR support.

KEY FIGURES FOR 2024





SOCIAL PROTECTION

2024 was another challenge for Ukraine’s social protection system. Amid war, instability, and a humanitarian crisis, the programme team not only continued its activities but also significantly expanded its support.

DIRECT SOCIAL SERVICES

Throughout the year, thousands of people received the help they needed: from emergency response in frontline regions to specialised assistance in remote hromadas. Social support was provided in evacuation centres, temporary accommodation, at the place of residence/stay, etc. The most vulnerable groups were the elderly, people with disabilities, and families with small children.

Specialists assisted in obtaining humanitarian and social assistance, informed about the possibilities of obtaining social, medical and educational services. In addition, they facilitated access of people with limited mobility to public authorities, healthcare facilities, and other institutions by providing transportation and physical support, etc.

The work focused on both emergency response and comprehensive long-term support. The priority services for beneficiaries were

- case management (a set of measures that involves assessing needs and drawing up an individual plan to prevent, overcome or minimise difficult life circumstances);
- home care (assistance to the elderly and people with disabilities in self-care).

Thanks to the coordinated work, cooperation with international partners, and the team’s involvement, Right to Protection managed to help those who needed it most. The programme has become not just a social project, but a real symbol of hope for those in difficult life circumstances.



DEVELOPING THE CAPACITY OF HROMADAS AND SOCIAL INSTITUTIONS

The teams worked effectively to develop the capacity of hromadas and social institutions to increase their expertise and improve the quality of service delivery.

In 2024, 66 training sessions were held for 1,576 specialists from social institutions. The training was conducted online and offline, followed by mentoring, which played a key role in the professional development and efficiency of social work.

The launch of a free online course, Case Management in Social Work, by R2P on the Prometheus platform was a significant contribution to improving the expertise of social service providers. As a result, by the end of the year, over 1,000 participants were able to gain the knowledge necessary to provide effective social support to various categories of the population and introduce sustainable changes in their lives and receive the relevant certificates. The course is available on an ongoing basis.

The Fund recognised that a capable social institution needed to strengthen its material base, as this would help to improve working conditions and the quality of services provided to the public. 389 social institutions received charitable material assistance from R2P: non-medical equipment, household appliances, office equipment, and repair work.

KEY FIGURES
FOR 2024

15,651

people received social assistance

748

group sessions conducted

12,288

session participants

66

training sessions for social institution specialists

1,576

social institution specialists attended training sessions

>3,000

registered online course participants

>1,000

online course certificates issued



GENDER EQUALITY AND SAFETY

The Fund's specialists supported survivors in Dnipropetrovska, Zaporizka, Kharkivska, Mykolaivska, Khersonska, Odeska, and Donetsk oblasts.

DIRECT ASSISTANCE

In 2024, the team conducted 1,365 consultations on gender-based violence, including domestic violence:

- Social workers provided social support to 150 people: they consulted, accompanied them to various services, assessed their needs, and drew up an individual plan to overcome the crisis.
- The beneficiaries received 267 legal consultations: when applying to the police, documenting the facts of violence, applying to the court, etc. In 24 cases, the survivors were represented in court.
- To maintain and stabilise their condition, the Fund's psychologists provided 948 psychological consultations for survivors of violence.

Over 100 women and children received cash assistance for protection: to purchase necessities, communications equipment, documents, and to travel to a safe place of residence, and rent housing for a total of over UAH 922,324.

A total of 1,020 dignity kits were distributed to women and girls in difficult life circumstances, survivors of violence or at risk.

229 group events on gender equality and security were held for 2,649 participants (self-defence training for women and girls using the WenDo methodology, psychological and legal group consultations, and information sessions).

SUPPORTING SAFE SPACES FOR WOMEN AND CHILDREN

In 2024, 58 safe spaces for women and children were supported in remote hromadas in seven oblast (Dnipropetrovskapropetrovska, Kharkivska, Zaporizka, Khersonska, Mykolaivska, Donetsk, and Odeska): they were equipped, psychological, legal, and social services were provided, and awareness-raising activities were conducted.



1,365

consultations on gender-based violence, including domestic violence



KEY FIGURES FOR 2024



1,365

individual consultations provided



2,649

participants in group events on gender equality and safety



2,358

specialists increased their expertise on GBV



84

institutions supported

STRENGTHENING HROMADAS' CAPACITY

The Fund strongly believes that an important factor in improving the system of preventing and dealing with the consequences of violence is to increase the awareness of those responsible and the capacity of hromadas.

For social service providers and CC managers, 126 training sessions were held on preventing and combating violence and providing psychosocial support to survivors. 2,358 professionals attended the events.

43 hromadas' representatives and local authorities who coordinate work on combating and preventing violence at the regional and local levels in the eastern and southern regions participated in the Zero Tolerance to Violence Summer and Autumn School.

26 social service centres and social protection agencies received in-kind support, including office equipment for work in the field of combating and preventing violence.

THE 16 DAYS OF ACTIVISM AGAINST GENDER-BASED VIOLENCE INFORMATION CAMPAIGN

- Together with La Strada-Ukraine NGO, partner organisations were involved and the Combating violence is our #shared_responsibility information campaign was implemented.
- 38 educational events were held for over 1,320 students in educational institutions.
- To provide the public with the necessary information, 25,330 pieces of printed materials were developed and distributed: booklets, brochures and posters.





ECONOMIC INCLUSION

In 2024, the programme scaled up its work: activities were implemented in eight oblasts of Ukraine and in Poland, expanding its reach and impact. The programme used a comprehensive and systematic approach to support beneficiaries, including training, coaching sessions, consultations, and the development of a career and personal growth strategy.

TRAINING

- 311 participants, who are IDPs or the war-affected people in Zhytomyrska, Kyivska, Chernihivska, Sumska, Kharkivska, and Odeska oblasts, completed a training course on starting and developing their own business. In addition to the training programme, all of them consulted with business advisers, lawyers and worked with a psychologist-coach. External experts were carefully selected to meet the programme’s objectives.
- 97 participants received business grants to start, maintain, or expand their microbusinesses.
- Launched an online training course on the Prometheus platform, The Right to Business: How to Raise Resources for Your Business, for small and microbusiness owners and the war-affected start-up entrepreneurs.
- The programme team contributed to the creation and delivery of courses on entrepreneurship for Ukrainian women seeking protection in Poland.



NETWORKING

In 2024, four fairs of ideas and opportunities for entrepreneurs in Odesa and Kharkiv were organised, which became platforms for promotion, partnerships, experience exchange, inspiration, and mutual support. Over 400 people joined them.

RESEARCH

The team studied [the state of women’s entrepreneurship in Odeska oblast](#) : analysed the activities of women entrepreneurs, the opportunities, obstacles, and barriers they face, and potential ways to overcome them. The results are important for understanding the needs and identifying the best ways to support women in business.

STRENGTHENING HROMADAS

In 2024, the programme launched activities to strengthen hromadas and create environment for economic integration of IDPs and engage the population in the recovery and development of hromadas based on the principles of involving different groups of society and stakeholders in the processes and creating a lasting impact.

Support was provided to Sambirska hromada in Lvivska oblast to set up a project office, develop a strategy for raising funds for the hromada, and create an investment passport. The results were publicly presented and discussed with hromada’s representatives.

A public presentation of the Comprehensive Hromada Recovery Programme was organised in Makarivska hromada in Kyivska oblast, and a discussion with active hromada’s groups was held.

CAREER COUNSELLING

Since March 2024, 633 beneficiaries have been provided with career counselling and continuous support in Vinnytska and Kharkivska oblasts. Thanks to the holistic approach and effective cooperation with employers, partners, and employment centers, 244 IDPs found jobs and regained the ability to provide for themselves and their families.



KEY FIGURES FOR 2024

-  **1,340**
people received legal advice
-  **3,802**
individual coaching sessions, business and career counselling
-  **244**
people found jobs
-  **311**
people received entrepreneurship training
-  **97**
people received business grants
-  **18**
sole proprietorships were started or restored as a result of training
-  **25**
businesses scaled up



IN-KIND ASSISTANCE

As part of various projects, the programme provided beneficiaries with individual material (in-kind) assistance, donated necessary items to social institutions and collective centres (CCs), and organised repairs in institutions. The activities covered 16 oblasts.

KEY FIGURES FOR 2024



647,060

beneficiaries received in-kind assistance



44

institutions where repairs were carried out



1

institution received an alternative power source (solar power station)



INDIVIDUAL AID

Assistance was provided to internally displaced and evacuated persons, war victims and vulnerable categories of the population.

The Fund supported the beneficiaries by providing food and hygiene kits, setting up their new home, providing kitchen appliances, home textiles, and other necessary goods. Traditionally, R2P responded to the need for adult diapers and distributed dignity kits. This year's special assistance included kits for children's education. Once again, the Fund helped households to survive the winter by providing fuel briquettes, generators and heating appliances.

REPAIR WORKS

During the year, 44 institutions were repaired: social protection departments, psychoneurological facilities, institutions for war and labour veterans, inpatient medical, social, institutional care, and education facilities, etc.

The main works were to insulate the buildings, create conditions for decent living and improve accessibility. For this purpose, windows, doors, and floors were replaced, facades were insulated, finishing works were carried out, bathrooms were renovated, electrical wiring was changed, and ramps and electric lifts were installed. The team worked in Chernihivska, Kharkivska, Sumska, Kyivska, and Zhytomyrska oblasts. Over 58,000 people receive services in the renovated premises.

A 35.65 kW solar power station was installed in one of the institutions in Chernihivska oblast. The centre provides social, psychological, and medical rehabilitation, health improvement, and legal aid services for children. The installed power station provides the centre with an autonomous power supply and ensures uninterrupted electricity for up to two days.

CATEGORIES AND AMOUNTS OF IN-KIND ASSISTANCE FROM THE FUND

13,701	food kits with a total weight of 312,500 kg
5,354	households received fuel briquettes with a total weight of 10,965,462 kg
58	safe spaces for women and girls received assistance in setting up their activities
1,020	dignity kits were distributed to women and girls
2,582	educational kits were distributed to schoolchildren in Kharkivska oblast
6,660	individual hygiene kits were distributed to beneficiaries
407	institutional hygiene kits were distributed to 141 social institutions and CCs
40,360	items of goods were distributed to CCs to equip IDPs' households

INSTITUTIONAL ASSISTANCE

Continuing its practice of cooperation with social institutions and CCs, the programme helped to improve living conditions and services. This mainly included furniture and computer equipment for workplaces, furniture, and household appliances for decent living conditions. Requests for non-medical equipment and institutional hygiene kits were also covered to ensure timely supply of sanitary materials to facilities.





CASH ASSISTANCE

The programme provided assistance in 22 oblasts (excluding Zakarpatska and TOT) through stationary offices and mobile groups that worked in remote hromadas, CCs and with people with limited mobility.

4,118 visits by mobile groups

21 registration points



At the cash assistance points, beneficiaries could use the one-stop service to receive legal and psychological counselling, information about state services and local centres for IDPs and the war-affected population.

In 2024, the programme implemented projects with 11 partners and continued to work with vulnerable categories of IDPs and the war-affected population, expanding its activities in five directions.

MULTI-PURPOSE CASH ASSISTANCE

During the year, the Fund registered citizens to receive cash assistance to cover the urgent needs of the most vulnerable categories of the population, newly arrived IDPs, evacuees, and people who returned to their previous place of residence in the amount of UAH 10,800 per person.

EMERGENCY CASH ASSISTANCE

In 2024, the programme provided rapid response to shelling and evacuation and offered emergency cash assistance.

CASH ASSISTANCE FOR RENT

In February 2024, the project was launched to provide cash assistance for rent for six months for vulnerable IDP families in Kyivska oblast and was subsequently extended to Dnipropetrovska and Vinnytska oblasts. Before the launch, the team assessed the real estate market and took into account the recommendations of the Shelter and Non-Food Items Cluster. Payments were made under a contract between the landlord and the beneficiary.

CASH ASSISTANCE FOR HEATING

With the support of UHF, cash assistance was launched in Dnipropetrovska and Kharkivska oblasts for IDPs, the war-affected population, and host hromadas to pay for gas heating.



ACCESS TO INFORMATION

The Cash Assistance programme remained a transparent and accountable mechanism of humanitarian response. Communication on the programme criteria, queuing, and consultations were carried out through local authorities, the Fund's partners, the hotline, e-mail, Telegram channels, and R2P's website. Feedback received through QR codes was taken into account to maintain a high level of service in accordance with the organisation's standards.

Cash assistance counselling was provided through various channels to ensure accessibility:

	5	operators of the UNHCR IDP Assistance Telegram chat processed 72,131 requests
	3	operators of the full-cycle hotline provided 33,683 consultations
	6,773	requests were received by email

CASH ASSISTANCE FOR PROTECTION

This type of assistance is especially valuable for beneficiaries in difficult life circumstances, as it provides not only cash assistance, but also support in solving problems. It aimed at preventing or reducing the negative consequences associated with violence, coercion, and other forms of harassment, as well as avoiding negative coping strategies. In 2024, the assistance expanded from six to 15 oblasts of Ukraine.

KEY FIGURES FOR 2024

207,011 registered beneficiaries for multi-purpose cash assistance

42,835 registered beneficiaries for emergency cash assistance

4,363 registered beneficiaries for heating cash assistance

3,362 beneficiaries received protection cash assistance

218 households received rental cash assistance



CAMP COORDINATION AND CAMP MANAGEMENT

In 2024, the programme expanded to eight oblasts: Vinnytska, Dnipropetrovska, Kyivska, Kirovohradska, Poltavska, Sumska, Kharkivska, and Cherkaska oblasts. A total of 168 collective centres for internally displaced persons (CCs) were covered. Among them, 45 were also supported in preparing for the winter: windows and doors were partially replaced and fuel for generators was provided.

CC COORDINATION

The programme ensured effective coordination of the CCs through regular monitoring, close interaction with the administration on CCs challenges and ongoing assessment of residents' needs. The well-established cooperation allowed for a prompt response to the challenges faced by the CCs representatives and the provision of necessary support.

In 2024, 836 appeals from administrations and IDPs were processed regarding urgent problems and needs. This contributed to a timely response and improved living conditions.

LEGAL SUPPORT

The programme provided legal advice to CC's administrations to ensure their stable functioning. The programme's lawyer advised the management on the settlement of issues related to IDPs' accommodation, including legal aspects of contractual relations, prevention of utility disconnection, compensation for consumed utilities, etc.



TRAINING

The team organised 307 training sessions for 3,731 people: CCs' managers, hromadas' representatives, and IDPs. The topics were identified based on requests and monitoring and included:

- management of CCs and conflict resolution;
- organising living spaces considering the needs of different population groups;
- effective communication and interaction between CC administration and residents;
- mechanisms for receiving humanitarian assistance and project financing.



168

CCs covered by the programme



15,251

CCs' residents covered by the programme



In 2024, the Fund continued its activities as a member of Strategic Advisory Group (SAG) of the CCCM Cluster. Participation in this group allowed the R2P to actively contribute to the development of strategic directions and the development of the Cluster's basic documents, to help improve coordination between humanitarian response actors and to ensure that the needs of IDPs are considered in decision-making at the national level.

DEVELOPMENT OF IDP INITIATIVE COMMUNITIES

To facilitate the active participation of IDPs in the life of the CCs and host hromadas, the programme implemented a number of activities: support for the establishment and operation of initiative communities, legal support for their work, as well as trainings on self-organisation, fundraising, grant applications, and the development of local initiatives.

Particular attention was paid to supporting IDP communities in creating common spaces at the CCs, including meeting rooms, study rooms, children's activities, and playgrounds. In 2024, the creation of 30 such spaces was launched, aimed at integrating IDPs into hromadas and improving their living conditions.

INFORMATION SESSIONS

751 information sessions were held to raise awareness of CCs residents about their rights, services provided within the host hromada, relocation options and available housing solutions, accessible opportunities, and upcoming changes in CCs functioning, etc.

KEY FIGURES FOR 2024



135

IDP initiative groups supported



1,058

outreach events (training and info sessions)



>9,000

event participants



EMERGENCY AND RAPID RESPONSE

EMERGENCY RESPONSE is an activity in places with high security risks to ensure the basic needs and rights of people with limited access to services.

RAPID RESPONSE includes visits of mobile groups to the locations of shelling and assistance to the affected population: legal and psychological support, protection counselling, case management, and emergency cash assistance.

Response is carried out in all regions within the **first 72 hours** of an incident.

EMERGENCY RESPONSE

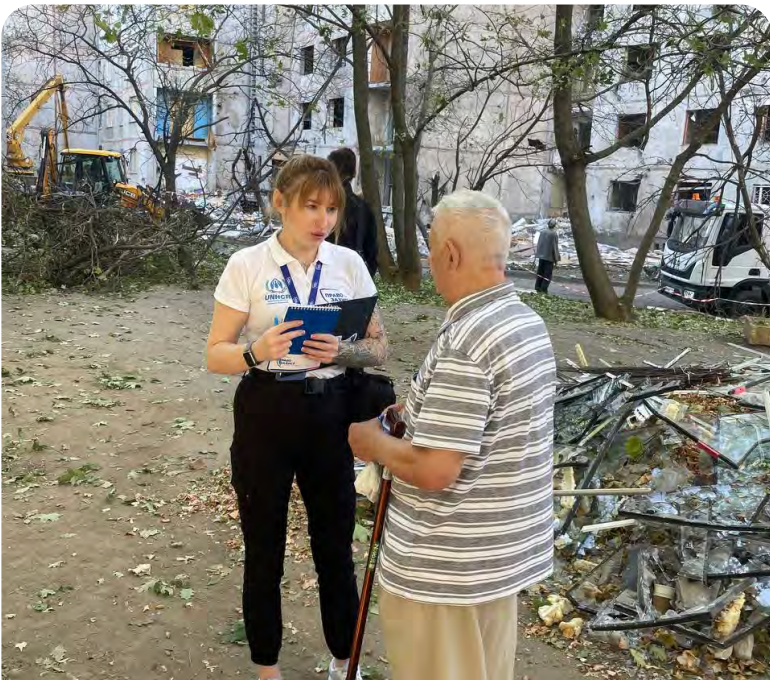
In 2024, Emergency Response covered over 50 amalgamated hromadas near the frontline or the state border with Russia in seven oblasts.

14 mobile groups consisting of monitoring specialists, social workers, lawyers, and psychologists made 1,851 visits to places of increased risk.

Specialists involved in the Emergency Response (105 people) received enhanced external training on working in hazardous conditions and were provided with personal protective equipment, first aid kits, and uninterrupted communications.

One of the biggest challenges for the Fund's team was to provide fuel briquettes to the most vulnerable households near the frontline. In such places, large vehicles attract attention, which increases the risk of shelling. Thanks to cooperation with the local authorities, Right to Protection agreed to reload and transport the briquettes using hromada vehicles accompanied by the Fund's specialists. This allowed R2P to minimise the danger and deliver the aid to all beneficiaries.

The Fund's experts on social issues and lawyers helped to transport people to obtain personal documents from settlements where the authorised bodies do not function. Many residents were experiencing high levels of stress and anxiety due to the constant shelling, loss of relatives and homes. Therefore, the Fund ensured the presence of psychologists during the visits.



KEY FIGURES FOR 2024

44,532
people received in-kind assistance as part of the Emergency Response

1,851
Emergency Response visits

320
Immediate Response visits

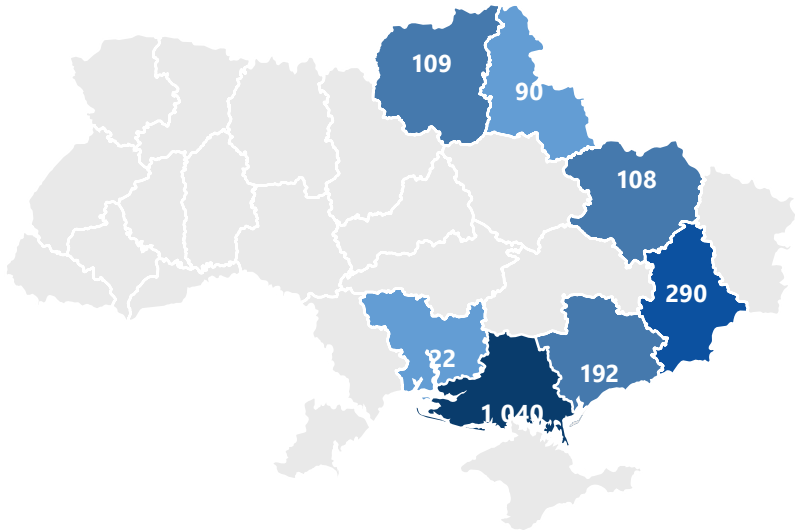
RAPID RESPONSE

During the year, the Fund's teams made 320 visits to reports of destruction of civilian infrastructure and residential buildings. Psychologists provided support to those affected and their families who were in a state of shock. Monitoring and social issues specialists advised on further actions and referred them to partners for assistance. Lawyers aided in restoring personal documents and title deeds to housing damaged by shelling. The Fund's employees also helped to arrange emergency cash assistance.

In addition, the Fund's team actively worked in transit centres, which played a key role in the evacuation of civilians from the areas of active combat operations.

The monitors provided comprehensive support to the evacuees: assessing their needs, advising on protection issues, referring them to specialised experts, and helping with accommodation. They helped people move their personal belongings during loading and unloading of vehicles, ensuring convenience and safety for everyone. R2P staff paid special attention to people with limited mobility, engaging volunteers to provide humanitarian assistance and helping to accommodate such people in the most comfortable conditions.

NUMBER OF VISITS BY OBLASTS





SOCIAL COHESION AND RECONCILIATION

Throughout the year, the programme worked with activities in nine oblasts to promote social connections in the hromada that allow people with different backgrounds to feel included and have equal rights and opportunities.

INTEGRATION EVENTS

In 2024, the Fund’s team held 70 integration events for 2,077 people in the hromadas of Dnipropetrovska, Mykolaivska, Zaporizka, Kharkivska, Khersonska, and Odeska oblasts.

These initiatives helped to improve the psycho-emotional state of the beneficiaries, establish interaction between IDPs and locals, and make such activities systematic and create informal associations of residents by interest.

To ensure the systematicity and continuity of such initiatives, eight hromadas also received in-kind assistance, namely means for further integration activities.



TRAINING

During the year, the programme team organised 11 training sessions for civil society activists, hromada leaders, leaders of hromada initiative groups, representatives of local authorities, and IDPs.

Training sessions for 283 people on social cohesion, civic participation, and barrier-free accessibility enhanced participants’ knowledge of the values of mutual understanding, dialogue, cooperation and tolerance, and helped them develop skills and tools for constructive interaction and joint development in the hromada.

In 2024, together with the partners, R2P launched the project aimed at strengthening the capacity of hromadas to effectively deal with conflicts, find compromises, and move towards positive change together. Out of 632 applications, 166 participants in Ukraine and Poland were selected to take part in the Dialogue Facilitator Development Programme.



KEY FIGURES FOR 2024



STRENGTHENING HROMADAS’ CAPACITY

In 2024, the programme actively engaged with hromadas to support the active use of various forms of self-organisation and local democracy, as well as to facilitate the integration of IDPs and identify hromadas’ reconstruction needs.

Three hromadas (Avanhardivska hromada in Odeska oblast, Viknianska hromada in Chernivetska oblast, and Nemyrivska hromada in Vinnytska oblast) were supported in establishing working groups, each of which worked on developing hromadas’ social and gender passports and updating the Strategy for the Development of Municipal Social Services during three meetings with expert support from the Fund’s facilitator.

In Chkalivska hromada in Kharkivska oblast, R2P analysed the needs and priorities for recovery and social cohesion, and provided expert support for the working group meetings. The working group selected priority directions to address the hromada’s recovery needs, which formed the basis of local documents developed by experts.

In total, the following local documents were developed for four hromadas during the year:

- 3 gender passports
- 3 social passports
- 3 strategies for the development of social services
- 1 assessment of hromada’s reconstruction needs
- 1 procedure for public involvement in reconstruction

A long-term three-year cooperation to strengthen social cohesion in Makarivska, Irpinska, and Buchanska hromadas in Kyivska oblast has been launched.





PROTECTION OF REFUGEES AND ASYLUM SEEKERS

*In memory
of Sadek
Ali*

The Story of a Beneficiary Who Became the Fund's Employee

Sadek Ali Sharif came to Ukraine from Iraq. He went from being a refugee fleeing Saddam Hussein's regime to a man who has dedicated his life to helping other asylum seekers. Sadek knew these people's problems like no other, and therefore he always made titanic efforts to help those in a similar situation.

He was one of the first to join the Fund's team in 2003. He spoke Arabic, French, English, and Russian and later learned Ukrainian. For over 20 years, he worked in the Protection of Refugees and Asylum Seekers programme direction's team. Sadek even became a Ukrainian citizen.

Unfortunately, in the summer of 2020, he was diagnosed with cancer and fought the disease for a long time. He underwent chemotherapy for almost six months, but Sadek never stopped thinking about work and helping refugees and asylum seekers. He worked from home for some time and later returned to his office. In June 2024, the disease returned. On 25 October of that year, Sadek passed away.

«He could spend hours talking to our beneficiaries in order to better present their case to the migration service. He devoted days to finding information about persecution in the asylum seeker's country of origin. Sadek was very meticulous in his work and extremely sincere in his heart. I miss him very much,» Oleksandr Galkin, President of R2P, recalled Sadek.



«I am glad I knew Sadek and had the honour of working with him. It's a pity that his dream of living and relaxing in the countryside in retirement did not come true. I hope that his soul has found peace. I will remember Sadek and his wise words and advice with warmth and a smile,» said Hanna Lukashevych, Community Outreach Specialist at R2P.



PROTECTION OF REFUGEES AND ASYLUM SEEKERS

In 2024, the Fund provided legal and social assistance to refugees and asylum seekers in Ukraine and advocated for their rights. Efforts were also focused on empowering communities and laying the groundwork for self-sufficiency.

RESEARCH AND ADVOCACY

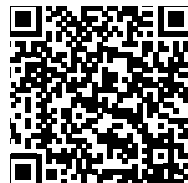
Prepared the AIDA report for the European Council on Refugees and Exiles analysing asylum procedures, reception conditions and legal status of refugees in Ukraine. The report became an important tool for informing the international community about the refugee situation in the country and contributed to the development of recommendations for improving national policy in this field.

Participated in the preparation of a contribution to inform the European Commission on the situation with access to international protection in Ukraine in the context of the 2024 Enlargement Package. The aim was to fill the gap on the situation with access to international protection and forced displacement in the process of integration of candidate countries into the EU.

GRANT SUPPORT

In August 2024, three grants were awarded to refugees and asylum seekers in Kharkivska oblast to implement business ideas and learn skills that would enable them to earn and support themselves. The programme's aim was to support initiatives to improve living conditions and integrate refugees into local hromadas.

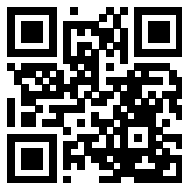
The AIDA report



Interactive Map of Refugee and Migrant Communities in Ukraine



The Project Management: From Idea to Implementation



KEY FIGURES FOR 2024



462

people received legal and/or social assistance



1,524

consultations were provided



104

court cases



32

judges participated in training sessions



EVENTS

...

Two workshops for Ukrainian judges, The Practice of the Courts of the European Union Member States and the EU Court of Justice in the Field of International Protection: Useful Experience for Ukraine.

...

The Ensuring Access to Fundamental Rights for Stateless Persons, Refugees, and Asylum Seekers during Martial Law training for employees of regional offices of the Ukrainian Parliament Commissioner for Human Rights.

...

The Ensuring Access to Social Rights for Refugees and Asylum Seekers in Ukraine roundtable discussion with representatives of relevant ministries, services, and organisations.

...

The Integration of Foreigners in Ukraine: Experience of Refugee Communities, New Challenges and Prospects roundtable discussion with representatives of relevant ministries, services, and organisations.

The programme direction's experts spoke as guest experts on access to international protection in four training sessions for employees of the State Border Guard Service of Ukraine.

EVENTS FOR REFUGEES AND ASYLUM SEEKERS

- Two training sessions on advocacy for leaders of refugee and migrant communities in Ukraine;
- A course on the creation and development of social projects for teenagers and young people of the Ikhsan-Shchyryst community in Drohobych, Project Management: From Idea to Implementation.
- Creation of an interactive map of refugee and migrant communities working in Ukraine during the war.

INTERNATIONAL EVENTS

- Presentation of the When Temporary Protection Ends: Durable Solutions for non-Ukrainian Refugees and Asylum Seekers Who Fled Ukraine study (prepared jointly with HIAS) at the online meeting of the European Council's Working Group on Refugees and Exiles.
- Participation in the Evidence to Guide the Implementation of the Pact: Focus on the Recast Reception Conditions Directive and the Asylum Procedure Regulation seminar, organised by the ECRE, Brussels.



PROTECTION OF STATELESS PERSONS

Serhii's
Story

Dream of a Driving Licence and Passport

RIGHT TO PROTECTION • 2024 • ANNUAL REPORT

Serhii was born in Kapchagai, Kazakhstan. When he was six, his mother decided to return to Ukraine. Serhii's grandfather was originally from there. They moved to Svitlovodsk in Kirovohradska oblast. There he went to school and studied at a technical college.

Due to difficult life circumstances and bureaucracy, Serhii's mother was unable to obtain Ukrainian citizenship for a long time, and he also had problems with his documents. The family lost Serhii's birth certificate, which was obtained in Kazakhstan, and it was difficult to get it restored in Ukraine. Without this document, Serhii could not confirm his relationship with his grandfather, which would have given him the basis for obtaining citizenship and a passport, and thus faced many difficulties.

«I couldn't apply to those organisations that required documents or get a job that I wanted. I did not want to have children, knowing they might face issues with paperwork in the future. I also had no understanding of my own health situation,» he recounted.

In 2021, with Right to Protection specialists' help, Serhii applied to the State Migration Service of Ukraine for recognition as a stateless person. He received a temporary residence permit, which gave him access to fundamental rights. Subsequently, he was finally recognised as stateless. He was granted a temporary residence permit.

Despite receiving this status, the man still faced many difficulties. When applying for marriage registration in 2024, Serhii was denied, demanding information about his citizenship. And when he applied for a job, he was asked for a permit to employ foreigners and stateless persons in Ukraine. The reason for this was that government employees were unaware of the legal status of stateless persons.

However, thanks to the help of the Fund's lawyers, he was able to solve these problems. Now Serhii is in the process of collecting documents for citizenship.



After receiving a temporary residence permit, I felt more confident, got married, and found a job. I registered almost everywhere I wanted to go. Now I am on the way to fulfilling my dream of getting a driving licence.



PROTECTION OF STATELESS PERSONS

The programme direction's activity aimed at providing comprehensive support to stateless persons in Ukraine (legal, educational, and social assistance), advocating for changes in legislation, and building the capacity of state authorities.

ADVOCACY AND ANALYTICS

- Draft law No. 11405: proposes to simplify the employment procedure for stateless persons to facilitate their integration into the Ukrainian labour market.
- Contribution to the report submitted by the Ukrainian civil society to the European Commission after Ukraine's accession to the EU (June 2023 – August 2024). Particularly, the results of the analysis of the current state of affairs in Ukraine, progress, and challenges in the citizenship-related spheres were presented.
- Recommendation for the National Bank of Ukraine to facilitate access to financial services for stateless persons, including opening bank accounts, were drafted.
- Participation in the preparation of a contribution to inform the European Commission on the situation with access to international protection in Ukraine in the context of the 2024 Enlargement Package. The aim was to fill the gap in the provision of information by civil society organisations on the situation with access to international protection and forced displacement in the process of EU integration of candidate countries.



EVENTS

- Six training sessions on documenting stateless persons for law enforcement registry offices and employees of regional offices of the Ombudsman's Office and the free legal aid system.
- Five training sessions for Roma communities on the topic Discrimination as One of the Causes of Statelessness: Documentation of Stateless Persons.
- Presentation of the research, Status of Stateless Persons and Their Ability to Exercise Their Rights, Particularly in the Conditions of the Full-Scale War in Ukraine.
- The Citizenship and Statelessness in Ukraine: War and Postwar Challenges Forum, organised by the Fund with the support of UNHCR and the Educational and Research Institute of International Relations of Taras Shevchenko National University of Kyiv. Representatives of the Ministry of Foreign Affairs of Ukraine, the Ukrainian Parliament Commissioner for Human Rights, the Ministry of Justice of Ukraine, non-governmental human rights organisations, judges, and others joined the event.

KEY FIGURES FOR 2024



1,203
beneficiaries



169
people received
passports of citizens
of Ukraine



11,157
consultations



270
court cases on
statelessness, in
which the Fund's
lawyers participated



202
participants of
training sessions
and events



5
people received
passports of
citizens of foreign
countries (Moldova,
Kazakhstan)

INTERNATIONAL COOPERATION

The Fund became a member of several networks and alliances aimed at protecting the rights of stateless and undocumented persons, sharing experiences and learning best practices: PICUM, Global Alliance to End Statelessness, European Network on Statelessness, Apatride Network.

PARTICIPATION IN INTERNATIONAL EVENTS

• The World Conference on Statelessness (Kuala Lumpur, Malaysia), where Sofiia Kordonets, Head of the Programme Direction, spoke about the situation of statelessness in Ukraine. The global meeting brought together stakeholders for dialogue and information on joint initiatives on statelessness.

• The 5th Conference of the German Network for Forced Migration Research (Bonn, Germany), where Sofiia Kordonets spoke about the problems stateless persons in Ukraine face and the experience of addressing statelessness.



STRENGTHENING THE CAPABILITIES OF STATELESS PERSONS:

- Educational courses: legal and digital literacy, the Ukrainian language.
- Creation of the online community.



DISASTER RISK REDUCTION



In 2024, the Fund continued its efforts to prevent natural and human-made disasters in Ukraine and to minimise their impact on people's lives. The main goal was to introduce systemic changes to help prevent large-scale forced displacement caused by such events. Throughout the year, a number of initiatives were carried out within this programme direction.

ANALYTICS

An analytical study with practical recommendations was conducted across nine institutional facilities in the Dnipropetrovska, Kirovohradska, and Poltavaska oblasts. It focused on civil protection in the context of reforming Ukraine's institutional care system. Special attention was given to the adequacy of shelters in educational institutions for children with special educational needs, particularly in the context of post-war recovery.

The document contains specific recommendations practical for law-makers, ministries and departments, and law enforcement agencies (management of educational institutions for children with special educational needs, local state executive authorities, and local self-government bodies).

The research and recommendations were presented at a regional roundtable and shared with relevant authorities and stakeholders.

STRENGTHENING CIVIL DEFENCE CAPABILITIES

In 2024, the Disaster Risk Reduction programme direction strengthened the civil protection capacities of local authorities, namely Novhorod-Siverska hromada in Chernihivska oblast, using the Build Back Better approach, which included training and expert support.

TRAINING FOR LOCAL AUTHORITIES:



civil protection training sessions were held jointly with the SES Training Centre for 41 local authorities' representatives.

EXPERT SUPPORT FOR HROMADAS:



assessed the hromada's civil protection needs, including a survey of 114 residents, focus group research, analysis of social, infrastructure, and economic capacity;



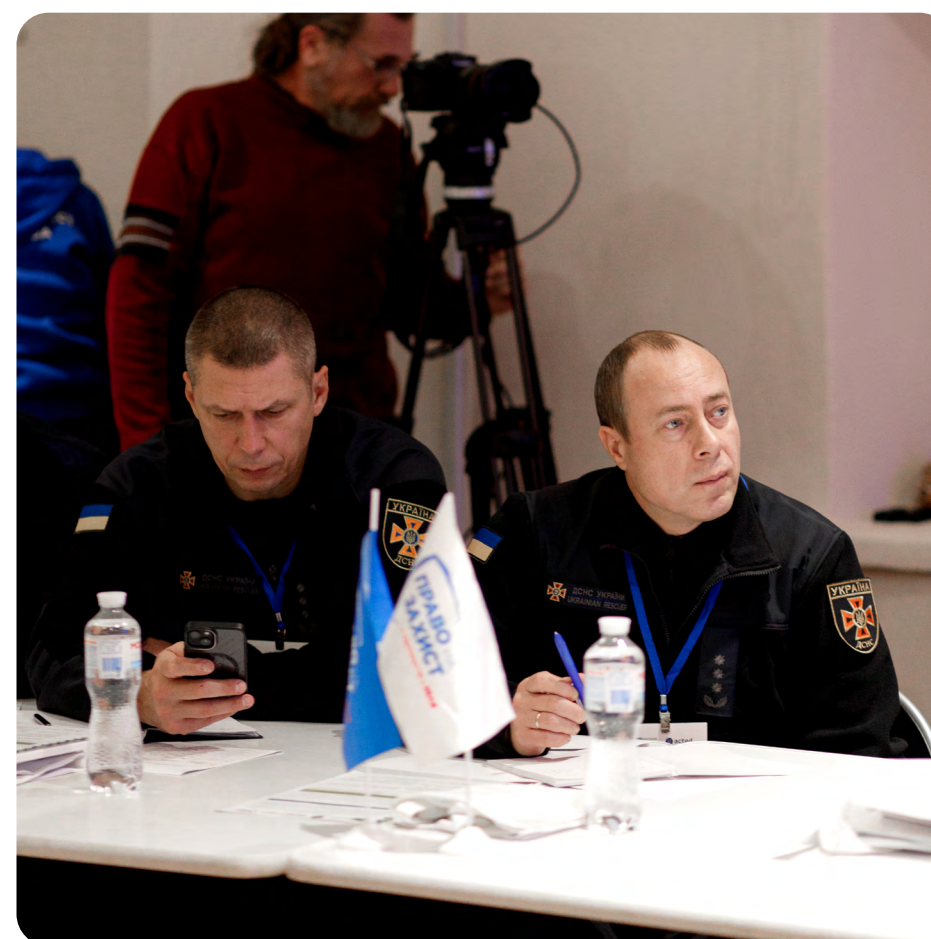
developed and implemented a local programme for effective recovery and strengthening of emergency response and civil protection.

ADVOCACY

Two key events were held as part of the advocacy activities, bringing together over 50 participants, such as government officials and journalists.

In Chernihiv, the result of a pilot project — a risk management package implemented in Novhorod-Siverska hromada — was presented. During the roundtable, the discussion focused on improving water supply, sanitation, and environmental sustainability infrastructure in the context of recovery and the Build Back Better approach. It highlighted the importance of cooperation between the government, hromada, and NGOs to scale up local experience.

In Poltava, the Fund held a roundtable discussion on reforming institutional childcare, presenting research and recommendations on access to education, child safety, reforms in the care system and inclusiveness, and addressing regional challenges. Particular attention was paid to the civil protection of children with special educational needs and the provision of adequate shelters in educational institutions.



KEY FIGURES FOR 2024



41
training participants



54
participants in
advocacy events



2
analytical
documents



1
local programme



4
oblasts where the
programme direction
actively cooperated
with hromadas



SUPPORT FOR UKRAINIAN REFUGEES ABROAD

Success
Story

R2P Poland's Specialists Helped to Return Illegally Appropriated Funds

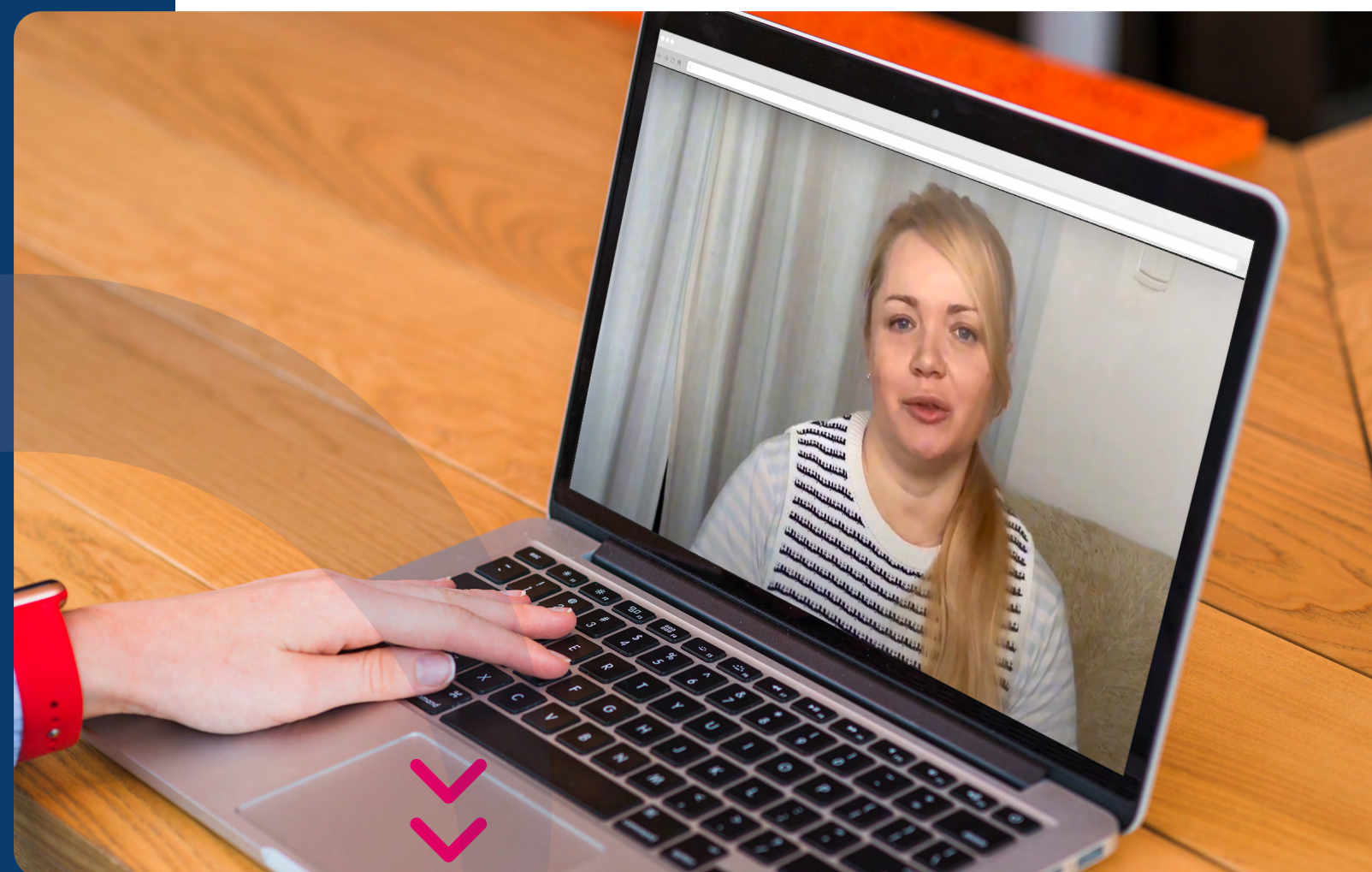
This is the story of Inna and her son Valentyn. The boy has a disability and broke his hip shortly before the full-scale invasion in Ukraine. Inna and her son went through a real ordeal: on 24 February 2022, they were trapped on the ninth floor of their apartment building. The lifts were switched off, and rockets were exploding nearby. When Valentyn's got fever, Inna knew she had to act.

Thanks to the help of concerned people, the family managed to flee to Poland. The men who remained to defend the city helped to bring Valentyn down from the ninth floor, and then the family was evacuated. In the Polish city of Chełm, Valentyn was hospitalised with severe inflammation and later transferred to Lublin, where he underwent another operation.

After three months in hospital, Inna and her son were given temporary accommodation. But a new challenge lay ahead — financial instability. In Poland, Inna turned to a firm that promised to help her apply for childcare benefits for her disabled child. Inna received a decision on the payment after five months, but the firm illegally kept most of the money (12,000 zlotys) as a fee for services. The woman turned to lawyers, but none were able to help her. Eventually, she turned to R2P Poland's experts.

Swjatoslawa Nykorowycz-Mendel, an immigration expert, worked on this case. Together with Inna, the specialist sent official letters, contacted the company, and when they did not agree to a full refund, she prepared documents for the court. As a result, after a pre-trial warning, the company returned all the illegally appropriated funds.

Thanks to the Fund, Inna was able to get the much-needed resources to treat her son and cover other needs. Her story is yet another proof that even in the most difficult moments, there are those who are ready to help.



Thanks to the Fund's immigration expert Swjatoslawa Nykorowycz-Mendel, her incredible perseverance and professionalism, we managed to recover all the misappropriated funds, Inna said.



SUPPORT FOR UKRAINIAN REFUGEES ABROAD



In 2024, R2P Poland actively provided legal, psychological, and advocacy support to Ukrainians, giving access to critical information and assistance in difficult life situations.

LEGAL AID

Individual consultations were organised throughout Poland online and offline in Warsaw on the following issues: migration and refugee law, legalisation of stay, social benefits, employment, education, and legal aspects of doing business. The beneficiaries received practical advice that helped them adjust to their lives in the new environment.

The Fund actively supported people in resolving complex legal issues, such as fraud, domestic violence, and repatriation. Special attention was paid to children's rights and the interests of people with disabilities. The approach to support included practical assistance: filling out documents, submitting applications, etc.

Since March 2024, legal assistance can also be obtained through the Legal Adviser for Ukrainians in Poland chatbot on Telegram and Facebook. It contains information on legal issues and verified contacts of key institutions and organisations. In addition, it offers online consultations in real time.



22

group legal consultations on the most pressing issues were held



PSYCHOLOGICAL SUPPORT

Psychologists in Poland supported adults and children using different formats of work. This made it possible to provide flexible and inclusive assistance adapted to the needs and capabilities of the beneficiaries.

Individual consultations (offline in Warsaw, online throughout Poland) lasted 50 minutes and included one to six sessions for one person.

Online and offline group activities included:

- sessions for stress relief and coping with difficult emotions;
- psychological workshops for parents and children;
- group sessions for children and adolescents.

The team paid special attention to the psychological well-being of the children, helping them to overcome the traumatic experience and emotional consequences of the war. The team also actively worked on the issue of bullying, especially in the context of children's integration into the new school environment.

KEY FIGURES FOR 2024



829

beneficiaries received legal aid



1,348

legal consultations



397

beneficiaries of psychological support



2,382

individual psychological consultations



105

group consultations held for 1,000 participants



>6,700

unique users of the chatbot on Telegram and Facebook

ADVOCACY

The team made efforts to systematically address critical issues affecting the Ukrainian community, including clarifying cases of unlawful loss of UKR status, ensuring child protection, etc.

In 2024, experts prepared dozens of letters to key ministries and institutions in Poland: The Ministry of the Interior and Administration, the Ministry of Family, Labour and Social Policy, the Ministry of National Education, the Social Insurance Institution (ZUS), etc.



SUPPORT FOR ENTREPRENEURSHIP

For many Ukrainians in Poland, self-employment has become the only way to employment and financial stability, so the Fund supported them in various ways by launching:

- an entrepreneurship course for single parents (34 participants);
- a mentoring programme for five winners of the business idea competition.

COMMUNICATION RESULTS

RIGHT TO PROTECTION IN THE MEDIA



7,800+

times R2P was mentioned in the media



TOP MEDIA MENTIONING THE FUND'S ACTIVITIES

- 1 Ukrainska Pravda
- 2 Ukrainska Pravda. Zhyttia
- 3 Inter
- 4 ICTV
- 5 5 Channel
- 6 NV
- 7 Suspilne
- 8 Hromadske
- 9 RBC-Ukraine
- 10 Radio Liberty
- 11 Espresso
- 12 Other TV channels of the Edyni Novyny national telethon

TOP COMMUNICATION CAMPAIGNS OF 2024

THE AWARENESS CAMPAIGN, IT IS OK TO GRIEVE

The campaign was aimed at raising public awareness of grief, its stages and effective ways to overcome it, and included the promotion of an educational video that led to an article on the Fund's website about the grief process and the How to Support a Person in Grief guide. It contains recommendations from R2P's psychologists (downloaded about 500 times), as well as media publications and expert participation in broadcasts and podcasts.

~1M	4,000	6
video views on social media and YouTube	views of the article on the Fund's website	articles and interviews in national media and podcasts

AWARENESS-RAISING CAMPAIGN ON THE PHENOMENON OF STATELESSNESS

The campaign consisted of two phases. During the first phase, an animated video about statelessness in Ukraine was created, which was recognised as social advertising by the National Council on Television and Radio Broadcasting of Ukraine.

The video was distributed using paid tools (advertising on Facebook, Instagram, and YouTube) as well as free tools (articles in the media, posting on local government websites, and public broadcasting channels).

~ 230,000	132 times
views of the video on social media and YouTube	the video was published in the media, on TV and on the resources of local authorities

INFORMATION CAMPAIGN ON COMPENSATION FOR DESTROYED OR DAMAGED HOUSING

To raise awareness of IDPs about the conditions of compensation for damaged and destroyed housing, the Fund's team launched a comprehensive campaign consisting of a series of videos, the main one of which was recognised as social advertising by the National Council on Television and Radio Broadcasting of Ukraine as well as articles and other materials explaining the rules of compensation for damaged housing for Ukrainians.

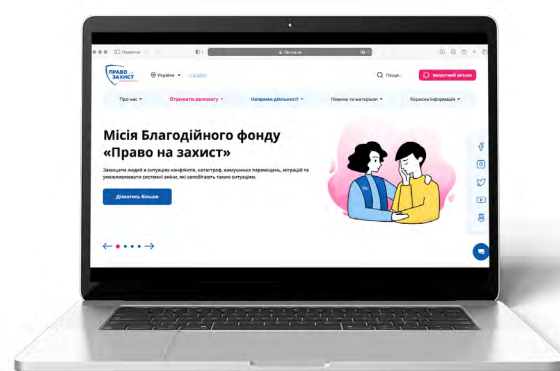
~ 660,000	37
video views on YouTube	mentions in national and regional media

The second part of the campaign involved cooperation with three media outlets that won the mini-grant competition: 5 Channel, UP.Life, and Babylon 13, a Ukrainian documentary film production association. Under the terms of the competition, they created and distributed a series of informational materials about the phenomenon of statelessness: 5 Channel — a series of three videos, articles, and social media posts; UP.Zhyttia — four articles; and Babylon 13 — a documentary about R2P's beneficiary (scheduled for release in 2025).

800,000+	275,000+
contacts on 5 Channel resources	contacts on UP.Zhyttia resources»

THE FUND'S WEBSITE:

1,017,025	Number of users
8,534,720	Number of impressions in Google Search
434,409	Number of clicks on Google Search



THE FUND'S OWN CHANNELS

Number of subscribers

Facebook
35,347
+4,426

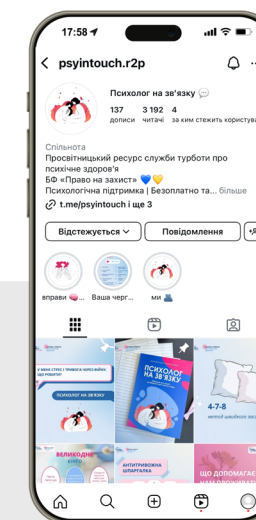
Instagram
9,957
+5,176

Twitter
1,319
+48

LinkedIn
1,422
+476

YouTube
2,608
+751

The Psychologist in Touch Instagram page
2,472





2024 BUDGET

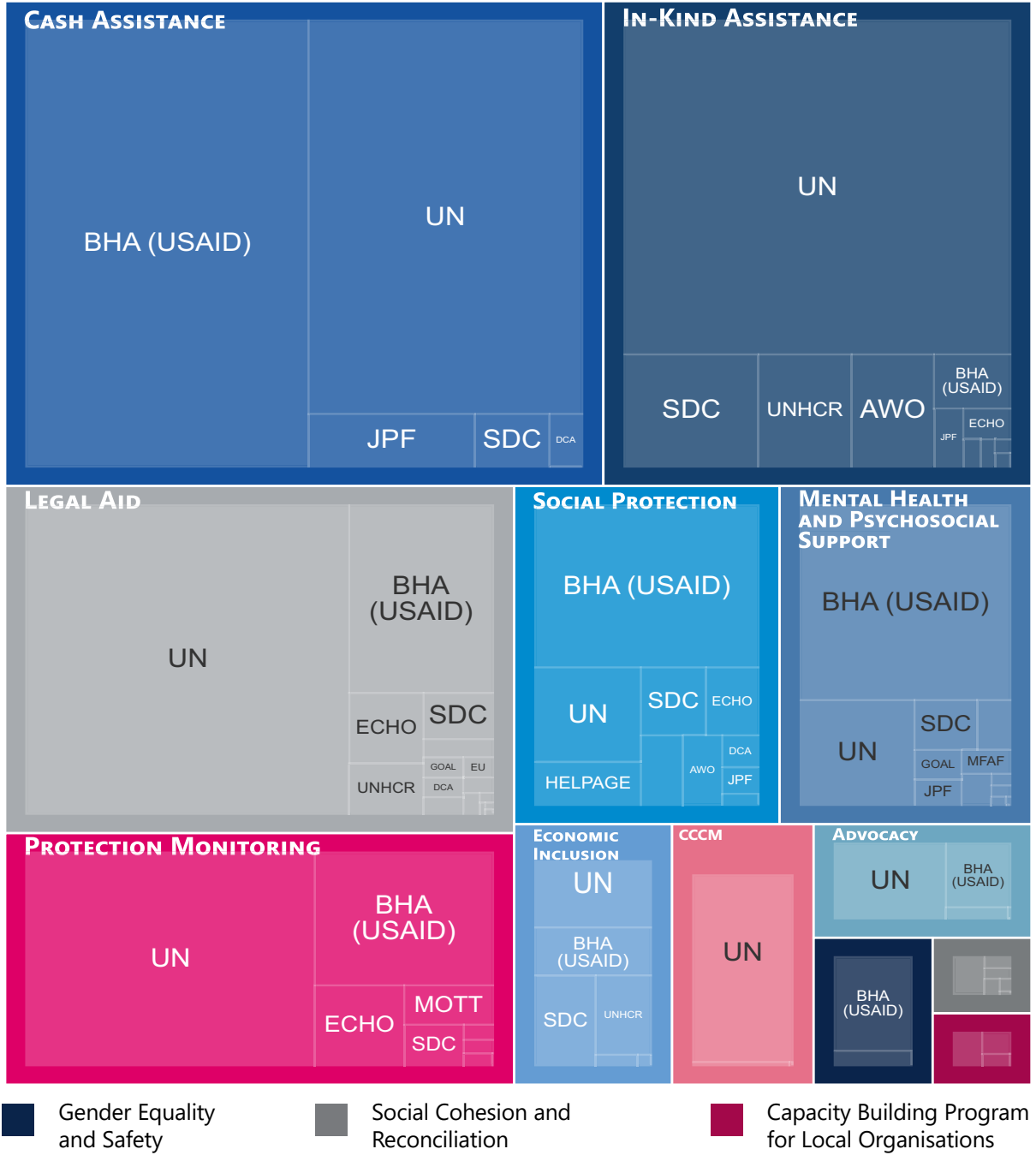
Activities in Ukraine

Partner	Budget, UAH			
	2021	2022	2023	2024
ACTED	10,509,993	62,668,483	121,676,907	258,166,228
Action Against Hunger			650,697	5,924,040
AWO International			15,172,188	24,114,209
BHA			8,773,173	92,486,414
CARE			26,834,849	839,370
Charles Stewart Mott Foundation				6,380,636
DCA		2,391,711	16,290,059	9,145,428
ECRE		585,426	289,532	90,066
ENS	141,600	23,923		
European Commission		5,185,263	6,290,279	911,920
GIZ	1,949,218	2,689,979	4,097,867	3,686,372
GOAL		13,010,752	11,358,334	10,355,953
HELPAGE		10,662,644	27,230,056	10,256,214
HIAS	946,014	46,916,272	125,239,400	3,161,491
HILTON - Conrad N. Hilton Foundation			18,231,034	887,219
HRHF	244,911			
IOM		47,646	1,903,974	15,500,348
IRC		12,596,174	35,328,499	32,861,424
US DEPT OF STATE			566,277	369,215
Mercy Corps			5,164,217	13,259,069
NRC	4,700,827	6,645,162	10,292,559	17,235,066
PEACE WINDS JAPAN		1,479,247	85,059,743	23,393,343
PIN	4,595,219	31,529,891	44,844,158	58,157,920
Save the Children International in Ukraine (SCI)		15,035,712	204,842,003	148,584,189
SAVE THE CHILDREN, UK				2,822,577
Schöck-Familien-Stiftung gGmbH			446,616	355,083
Swiss Federal Department of Foreign Affairs		7,528,350	42,980,809	63,666,054
UCBI	2,200,118			
UHF OCHA		12,481,224	3,483,296	373,074,780
UNDP				369,630
UNHCR	53,036,411	279,457,030	463,128,345	442,397,813
USIP	4,665,929	1,565,640	2,420,048	1,807,475
ISAR Ednannia			553,163	129,089
International Renaissance Foundation			558,807	694,581
Agro-Industrial Holding "Astarta-Kyiv"		110,973		
USIF	1,109,338			
Others		65,625	2,771,532	324,019
Total	84,099,578	512,611,502	1,286,478,420	1,621,407,233

Activities in Poland

Donor	Budget, UAH
	2024
Berlin Governance Platform	790,404
HIAS	17,501,019
UNHCR Poland	452,115
Own Funds (R2P Ukraine)	3,152,925
Total	21,896,463

ACTUAL EXPENDITURE ON PROGRAMMES



CHARITABLE FUND

RIGHT TO PROTECTION



r2p.org.ua



[right2protection](https://www.facebook.com/right2protection)



[right2protection](https://www.instagram.com/right2protection)



[R2Protection](https://twitter.com/R2Protection)

